

2.7 Student Satisfaction survey

2.7.1 Student Satisfaction survey (SSS) on overall institutional performance (Institution may Design the Questionnaire) (results and details be provided as weblink)

Guidelines for Students

Session 2019-20

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) M. phil. d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Science c) Professional d) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has four responses, choose the most appropriate one.
- The response to the qualitative question no.17 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Following are questions for online student satisfaction survey regarding teaching learning process.

Name of student:

Class:

Academic session:

1. The syllabus of each course was.

a) Adequate b) inadequate c) challenging d) dull

2. Background for benefiting from the course was.

- A) More than adequate b) adequate c) inadequate d) cannot say
3. Was the course easy or difficult to understand
a) Easy b) manageable c) difficult d) very difficult
4. How much of the syllabus was covered in the class?
a) 85 to 100% b) 70 to 85% c) 55 to 70% d) less than 55%
5. What is your opinion about the library material and facilities for the course?
a) More than adequate b) adequate c) inadequate d) very poor
6. To what extent were you able to get material for the prescribed readings?
a) Easily b) with some difficulty c) not available at all d) with great difficulty
7. How well did the teacher prepare for the classes?
a) Thoroughly b) satisfactorily c) poorly d) indifferently
8. How well was the teacher able to communicate
a) Always effective b) sometime effective c) just satisfactory d) generally ineffective
9. How for the teacher encourages student participation in class?
a) Mostly yes b) sometime c) not at all d) always
10. If yes, which of the following methods were used?
a) Encourage to raise questions b) get involved in discussion in class
c) Encourage discussion outside the class d) did not encourage
11. How helpful was the teacher in advising?
a) Very helpful b) sometime helpful c) not at all helpful d) did not advice
12. The teacher's approach can best be described as
a) Always courteous b) sometime rude c) always indifferent d) cannot say
13. Internal assessment was
a) Always fair b) sometime unfair c) usually unfair d) sometime fair
14. What effect do you think the internal assessment will have on your grade?
a) Helpful to improve b) discouraging c) no special effect d) sometime effective
15. How often did the teacher provide feedback on your performance?

a) Regularly in time b) with helpful comment c) often late d) without any comment

16. was the infrastructure adequate?

a) Yes b) no c) not up to mark d) partially

17. Does college works continuously for overall personality development of students

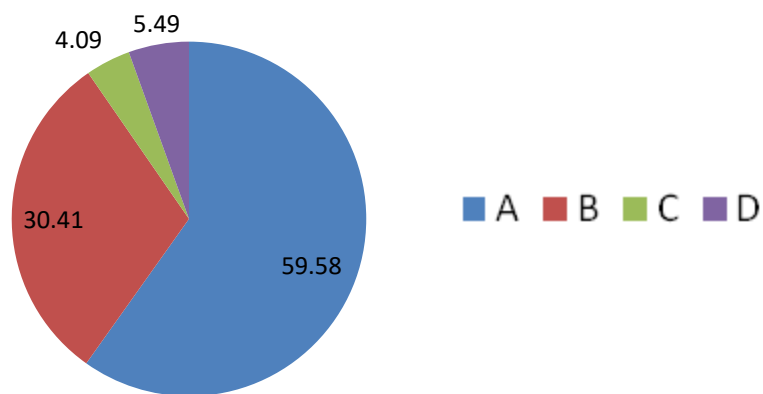
a) Yes b) no

18. Any Suggestions:

RESULT ANALYSIS

Question no.	% of A	% of B	% of C	% of D
1	11.76	76.47	11.76	0.00
2	58.82	41.17	0.00	0.00
3	52.94	5.58	41.17	0.00
4	58.82	29.41	0.00	5.58
5	11.76	58.82	5.58	23.52
6	70.58	11.76	5.58	11.76
7	11.76	76.47	5.58	5.58
8	100	0.00	0.00	0.00
9	41.76	58.82	0.00	0.00
10	41.76	58.82	0.00	0.00
11	88.23	11.76	0.00	0.00
12	82.35	5.58	0.00	11.76
13	88.23	11.76	0.00	0.00
14	52.94	11.76	0.00	35.29
15	41.17	58.82	0.00	0.00
16	100	0.00	0.00	0.00
17	100	0.00	-	-

Result of student satisfaction survey on Institution 2019-2020



Displayed on website of the institution. (<https://nscollege.ac.in>)